



### Complaints referred for investigation since 1 January 2016

Case reference	Date of Assessment	Progress
WC-ENQ00137	22/03/2016	Hearing Sub-Committee 01/09/2016 – Investigating officer's finding of breach agreed – file closed 06/09/2016
WC-ENQ00153	08/07/2015	Investigating Officer appointed 02/02/2017 - investigation in progress (in conjunction with WC-ENQ162 & WC-ENQ00190)
WC-ENQ00162	21/12/2016	Investigating Officer appointed 07/03/2017 – investigation in progress (in conjunction with WC-ENQ00153 & WC-ENQ00190)
WC-ENQ00165	09/09/2016	Referred for investigation at Review Sub-Ctte 28/03/2017 - investigating officer to be appointed (in conjunction with WC-ENQ00181)
WC-ENQ00167	09/09/2016	Investigating Officer appointed 06/12/2016 – investigation report being finalised
WC-ENQ00172	04/10/2016	Referred for investigation at Review Sub-Committee 03/03/2017 – investigating officer to be appointed
WC-ENQ00173	04/10/2016	Investigation report with MO for review
WC-ENQ00178	21/12/2016	Investigating Officer appointed 30/03/2017 – investigation in progress
WC-ENQ00181	09/11/2016	Referred for investigation at Review Sub-Ctte 28/03/2017 - investigating officer to be appointed (in conjunction with WC-ENQ00165)
WC-ENQ00190	21/12/2016	Investigating Officer appointed 07/03/2017 – investigation in progress (in conjunction with WC-ENQ00153 & WC-ENQ00162)

The types of complaints received in 2016 are categorised as follows:

Type of complaint	Number
Non-disclosure of interests/participating and voting at meetings	7
Inappropriate behaviour i.e. disrespect/bullying	24
Failing to respond to letter/emails or to provide information/lack of communication	2
Deliberate misrepresentation of facts	12
Spreading false rumours	2
Data breach	1
Showing bias towards/against parishioners	4
Failing to act in the public interest	2
Inappropriate use of social media	2
Bringing council into disrepute	1
Seeking to damage complainant's reputation	1
Operation of parish council (not Code of Conduct)	1
<b>Total</b>	<b>59</b>

The types of complaints received in 2017 are categorised as follows:

Type of complaint	Number
Non-disclosure of interests/participating and voting at meetings	2
Inappropriate behaviour i.e. disrespect/bullying	1
Failing to act in the public interest	2
Failing to respond to letter/emails or to provide information/lack of communication	1